

Da Vinci X/Xi Instrument & Accessory Catalogue

December 2021

Some products may not be available in all countries. Please contact your local Intuitive representative for product availability in your region.



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www.intuitive.com

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8 mm instruments

EndoWrist monopolar cautery instruments



**Monopolar curved scissors
(Hot shears)**

Part number 470179

10 uses

Shown with
tip cover accessory 400180



Permanent cautery hook

Part number 470183

10 uses

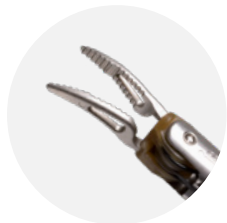


Permanent cautery spatula

Part number 470184

10 uses

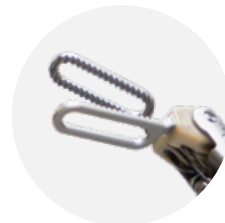
EndoWrist bipolar cautery instruments



Maryland bipolar forceps

Part number 471172

14 uses



Fenestrated bipolar forceps

Part number 471205

14 uses



Curved bipolar dissector

Part number 471344

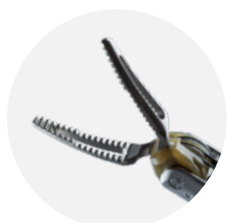
14 uses



Micro bipolar forceps

Part number 471171

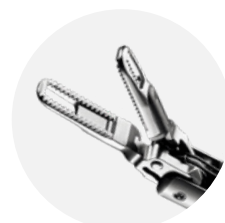
14 uses



Long bipolar grasper

Part number 471400

14 uses




Force bipolar

Part number 471405

12 uses

8 mm instruments


EndoWrist clip appliers



Medium-large clip applier¹

Part number	470327
100 closures	
Validated for use only with Weck Hem-o-lok medium-large polymer clip.	Weck product code 544230


Shown with Weck Hem-o-lok medium-large polymer clip



Large clip applier²

Part number	470230
100 closures	
Validated for use only with Weck Hem-o-lok large polymer clip.	Weck product code 544240

Shown with Weck Hem-o-lok large polymer clip



Small clip applier³

Part number	470401
100 closures	
Validated for use only with Weck Horizon small-wide titanium clip.	Weck product code 001201 or 001205


Shown with Weck Horizon small-wide titanium clip

¹ Weck Hem-o-lok medium-large polymer clip (Weck product code 544230) is the only compatible clip used with this instrument. To order, contact Teleflex Medical (www.teleflex.com) or your local distributor.

² Weck Hem-o-lok large polymer clip (Weck product code 544240) is the only compatible clip used with this instrument. To order, contact Teleflex Medical www.teleflex.com or your local distributor.


³ Weck Horizon small-wide titanium clip (Weck product code 001201 or 001205) is the only compatible clip used with this instrument. To order, contact TeleflexMedical www.teleflex.com or your local distributor.

EndoWrist needle drivers




Large needle driver

Part number	471006
15 uses	



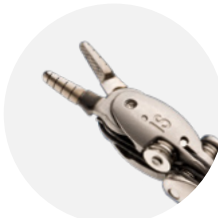
Mega SutureCut needle driver

Part number	471309
15 uses	



Mega needle driver

Part number	470194
10 uses	



Large SutureCut needle driver

Part number	471296
15 uses	

8 mm instruments

EndoWrist graspers



ProGrasp forceps

Part number 471093

18 uses



Tenaculum forceps

Part number 470207

10 uses



Long tip forceps

Part number 471048

18 uses



Tip-Up fenestrated grasper

Part number 470347

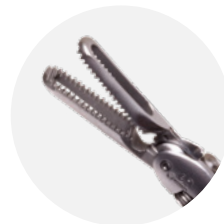
10 uses



**Small grasping retractor
(small graptor)**

Part number 470318

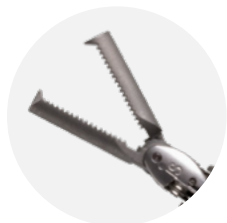
10 uses



Cadiere forceps

Part number 471049

18 uses

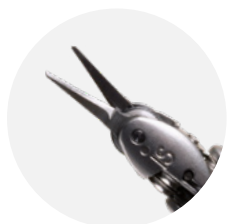


Cobra grasper

Part number 471190

18 uses

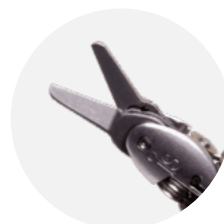
EndoWrist scissors



Potts scissors

Part number 470001

10 uses



Round tip scissors

Part number 470007

10 uses

8 mm instruments

Specialty EndoWrist instruments



Resano forceps

Part number 470181

10 uses



Black diamond micro forceps

Part number 470033

15 uses



Dual blade retractor

Part number 470249

10 uses



DeBakey forceps

Part number 470036

10 uses

Ultrasonic energy instruments



Harmonic ACE curved shears

Part number 480275

Box of 6/single use



Suction irrigator

Part number 480299

Box of 6/single use

Vessel sealer extend



Vessel sealer extend

Part number 480422

Box of 6/single use

SynchroSeal



SynchroSeal

Part number 480440

Box of 6/single use

Stapling components

EndoWrist stapling starter kits

EndoWrist stapler system starter kit – 45 mm

Provides a total of 100 firings with 2 EndoWrist stapler 45 instruments and includes the necessary training product. Reloads must be purchased separately.









Part number	Qty	Product description	Part number
381251	2	EndoWrist stapler 45 instrument, reposable	470298
	1	Stapler sheath (box of 10), disposable	410370
	2	Stapler cannula kit, reusable	470443
	1	12 mm and stapler cannula seal (box of 10), disposable	470380
	2	12 – 8 mm reducer (box of 6), disposable	470381
	1	Stapler in-service kit	381250-T

EndoWrist stapler system starter kit without cannula kit – 45 mm

Provides a total of 100 firings with 2 EndoWrist stapler 45 instruments and includes the necessary training product. Reloads must be purchased separately.




Part number	Qty	Product description	Part number
381252	2	EndoWrist stapler 45 instrument, reposable	470298
	1	Stapler sheath (box of 10), disposable	410370
	1	12 mm and stapler cannula seal (box of 10), disposable	470380
	2	12 – 8 mm reducer (box of 6), disposable	470381
	1	Stapler in-service kit	381250-T

12 mm stapling accessories



	Part number	Product description	Qty/box	Uses
	470443	Stapler cannula kit includes: 1 – 12 mm and stapler cannula (100 mm) (PN 470375) 1 – 12 mm and stapler blunt obturator (PN 470376)	1	NA
	470375	12 mm and stapler cannula (100 mm)	1	NA
	470376	12 mm and stapler blunt obturator	1	NA
	470389	12 mm and stapler cannula, long (150 mm)	1	NA
	470390	12 mm and stapler blunt obturator, long	1	NA
	470380	12 mm and stapler cannula seal (box of 10)	10	1 procedure
	470381	12 - 8 mm reducer (box of 6)	6	1 procedure
	470395	12 mm and stapler bladeless obturator	1	NA
	470396	12 mm and stapler bladeless obturator, long	1	NA

Stapling components

SureForm stapler instruments





	Part number	Product description	Qty/box	Uses
	480460	SureForm 60 instrument	6	Single use
	480445	SureForm 45 instrument	6	Single use
	480545	SureForm 45 curved-tip instrument	6	Single use

SureForm stapler reloads








	Part number	Product description	Qty/box	Uses
	48360W	SureForm 60 white reload (2.5 mm, 6-row)	12	1 firing
	48360B	SureForm 60 blue reload (3.5 mm, 6-row)	12	1 firing
	48360G	SureForm 60 green reload (4.3 mm, 6-row)	12	1 firing
	48360T	SureForm 60 black reload (4.6 mm, 6-row)	12	1 firing
	48345M	SureForm 45 grey reload (2.0 mm, 6-row)	12	1 firing
	48345W	SureForm 45 white reload (2.5 mm, 6-row)	12	1 firing
	48345B	SureForm 45 blue reload (3.5 mm, 6-row)	12	1 firing
	48345G	SureForm 45 green reload (4.3 mm, 6-row)	12	1 firing
	48345T	SureForm 45 black reload (4.6 mm, 6-row)	12	1 firing

Stapling components


EndoWrist stapler instruments

	Part number	Product description	Qty/box	Uses
	470298	EndoWrist stapler 45 instrument	1	50 firing
	470545	EndoWrist stapler 45 curved-tip instrument	1	50 firing
	470430	EndoWrist stapler 30 instrument	1	50 firing
	470530	EndoWrist stapler 30 curved-tip instrument	1	50 firing

EndoWrist stapler reloads

	Part number	Product description	Qty/box	Uses
	48645W	Stapler 45 white reload (2.5 mm, 6-row)	12	1 firing
	48645B	Stapler 45 blue reload (3.5 mm, 6-row)	12	1 firing
	48445G	Stapler 45 green reload (4.3 mm, 4-row)	12	1 firing
	48630M	Stapler 30 grey reload (2.0 mm, 6-row)	12	1 firing
	48630W	Stapler 30 white reload (2.5 mm, 6-row)	12	1 firing
	48630B	Stapler 30 blue reload (3.5 mm, 6-row)	12	1 firing
	48630G	Stapler 30 green reload (4.3 mm, 6-row)	12	1 firing

Stapler accessories

	Part number	Product description	Qty/box	Uses
	410370	Stapler sheath (box of 10)	10	1 procedure
	381215	Stapler release kit ¹	1	NA

¹ Documentation is listed in English only. For other languages contact customer service. Documentation may not be available in all languages.

Accessories



Da Vinci X drapes

Part number	Product description	Qty/box
470015	Arm drape (box of 20)	20
470473	Arm-4 extension drape (box of 20)	20

Da Vinci Xi drapes

Part number	Product description	Qty/box
470015	Arm drape (box of 20)	20
470341	Column drape (box of 20)	20

Hasson cones

	Part number	Product description	Qty/box
	470398	8 mm hasson cone	1
	470399	12 mm hasson cone	1









Reusable accessories

Part number	Product description	Qty/box
381216*	Instrument release kit (IRK)	1
470397	Gage pin (box of 3)	3
380989	Blue fiber cable kit	1
342562	Instrument introducer	1


*Documentation is listed in English only. For other languages contact customer service. Documentation may not be available in all languages.

Accessories

8 mm cannulas, obturators, and seals



	Part number	Product description	Qty/box
	470361	5 mm - 8 mm cannula seal (box of 10)	10
	470002	8 mm cannula	1
	470004	8 mm cannula, long	1
	470319	8 mm flared/grounded cannula	1
	470008	8 mm blunt obturator	1
	470009	8 mm blunt obturator, long	1
	470359	8 mm bladeless obturator (optical) (box of 6)	6
	470360	8 mm bladeless obturator, long (optical) (box of 6)	6

8 mm disposable instrument accessories

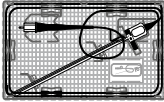
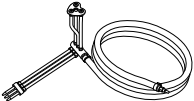
	Part number	Product description	Qty/box
	400180	Tip cover accessory (box of 10)	10

Vision equipment





8 mm endoscopes

	Part number	Product description	Qty/box
	470056	8 mm endoscope plus, 0°	1
	470057	8 mm endoscope plus, 30°	1

Sterilization tray and connector set



	Part number	Product description	Qty/box
	400498	8 mm endoscope sterilization tray	1
	400482	8 mm endoscope washer/disinfector connector set	1

Handheld camera components



	Part number	Product description	Qty/box
	470035	Handheld camera	1
	470042	Handheld camera light guide cable	1
	470051	Handheld camera removable light guide adapter	1
	400499	Handheld camera sterilization tray	1

Energy accessories


Energy activation cables

	Part number	Product description	Qty/box
	371716	Energy activation cable, Covidien, Force Triad	1
	371870	Energy activation cable, Ethicon, Gen 11	1





Energy instrument cords

	Part number	Product description	Qty/box
	470383	Monopolar energy instrument cord (4 m)	1
	470384	Bipolar energy instrument cord (5 m)	1


Da Vinci energy

	Part number	Product description	Qty/box
	378848	E-100 generator	1

Da Vinci simulation

	Part number	Product description	Qty/box
	377773	Da Vinci SimNow simulator ¹	1
	600092	Da Vinci SimNow service and benefits (annual)	1
	381129	Blue fiber cable, simulator (1 m)	1
	372363	Simulator skills drills	1

Da Vinci Xi integrated table motion

	Part number	Product description	Qty/box
	600062	Integrated table motion hardware and TAM table access software upgrade ²	1

¹ The da Vinci SimNow simulator requires an annual service fee (PN 600092). For details contact Intuitive customer service.

² The TS 7000dV table and dV remote control are sold and serviced by Hillrom. To order, contact Hillrom or your local distributor (<https://www.hill-rom.com/international/Our-Company/Contact-Us/Hill-Rom-Office-Locations/>).

Training equipment

Training instruments

Part number	Product description	Uses
470006-T	Large needle driver	30
470093-T	ProGrasp forceps	30
470347-T	Tip-Up fenestrated grasper	30
470400-T	Long bipolar grasper	30
470172-T	Maryland bipolar forceps	30
470179-T	Monopolar curved scissors (Hot shears) ^{1,2}	30
470183-T	Permanent cautery hook	30
470184-T	Permanent cautery spatula	30
470205-T	Fenestrated bipolar forceps	30
470405-T	Force bipolar	30
470309-T	Mega SutureCut needle driver	30
470230-T	Large clip applier ³	200 closures
470318-T	Small grasping retractor (small graptor)	30
470344-T	Curved bipolar dissector	30
470327-T	Medium-large clip applier ⁴	200 closures
470049-T	Cadiere forceps	30
470296-T	Large SutureCut needle driver	30
470194-T	Mega needle driver	30
470401-T	Small clip applier ⁵	200 closures
470430-T	EndoWrist stapler 30 instrument	125 firings
470530-T	EndoWrist stapler 30 curved-tip instrument	125 firings
470298-T	EndoWrist stapler 45 instrument	125 firings
470545-T	EndoWrist stapler 45 curved-tip instrument	125 firings
480460-T	SureForm 60 instrument (box of 6)	24 firings
480445-T	SureForm 45 instrument (box of 6)	24 firings
480545-T	SureForm 45 curved-tip instrument (box of 6)	24 firings
382048-T	EndoWrist stapler 45 demo reload (box of 20)	1
382051-T	EndoWrist stapler 30 demo reload (Box of 20)	1

¹ Requires tip cover accessory (PN 400180) for use.

² Requires in-service prior to first use, please contact your local Intuitive Sales Representative.

³ Compatible with Weck Hem-o-lok large polymer clips. Weck product code 544240. To order Weck clips, contact Teleflex Medical (www.teleflex.com) or your local distributor.

⁴ Compatible for use with Weck Hem-o-lok medium-large polymer clip. Weck product code 544230. To order Weck clips, contact Teleflex Medical (www.teleflex.com) or your local distributor.

⁵ Compatible for use with Weck Horizon small-wide titanium clip. Weck product code 001201 or 001205. To order Weck clips, contact Teleflex Medical (www.teleflex.com) or your local distributor.

Notes: (a) Training instruments are not approved for human use. (b) Training instruments can be readily identified by the red instrument housing. (c) Red instrument icons persist on the monitors when a training instrument is loaded onto the system. (d) The training instrument warranty covers only defects in manufacturing. Upon first use, the warranty expires.

Recommended spares and equipment

Part number	Page number	Product description
Multiple	13	Endoscopes
380989	11	Blue fiber cable kit
Multiple	4-7	EndoWrist instruments
Multiple	12, 22	Instrument cannula
381216	11	Instrument release kit (IRK) (item provided free of charge)
470397	11	Gage pin (set of 3) (item provided free of charge)

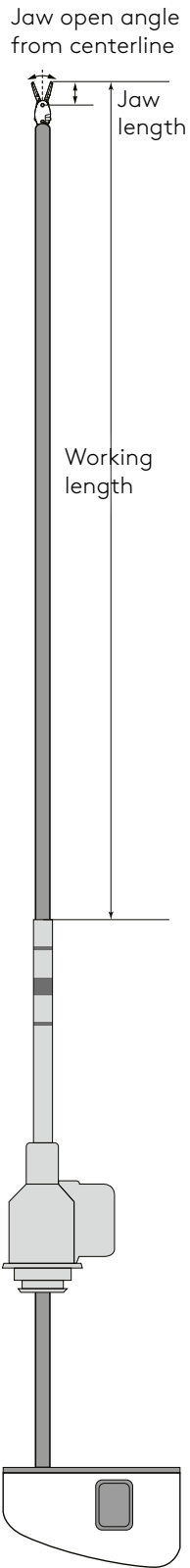
System documentation

Part number	Product description
381227*	System documentation kit – includes: <ul style="list-style-type: none"> • User manuals • Quick reference guides (QRG)
470601*	Reprocessing documentation kit – includes: <ul style="list-style-type: none"> • Reprocessing instructions for instruments, accessories and endoscopes.
470629	Universal reprocessing hardware kit – includes: <ul style="list-style-type: none"> • Tip cover removal pictogram • Luer fitting for flushing • Pipe-to-hose adapter • Brush with soft, nylon bristles • Tip cover insertion/removal tool for monopolar curved scissors (Qty. 5)

*Documentation is listed in English only. For other languages contact Intuitive customer service. Documentation may not be available in all languages.

Note: Content and part numbers of the kits may vary. More documentation is available on demand and in PDF format. For details contact Intuitive customer service.

8 mm EndoWrist instrument specifications

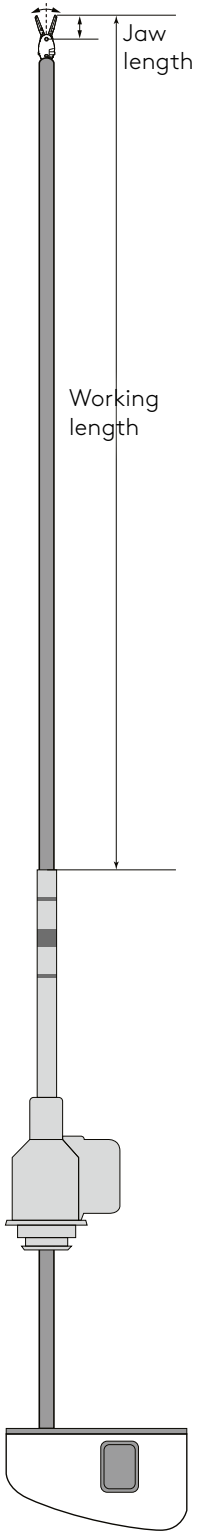


Part number	Uses	Product description	Jaw open angle (deg)*	Jaw length (cm)	Working length (cm)
EndoWrist monopolar cautery instruments					
470179	10	Monopolar curved scissors (Hot shears)	29	1.3	31.75
470183	10	Permanent cautery hook	N/A	1.6	32.26
470184	10	Permanent cautery spatula	N/A	1.7	32.26
EndoWrist bipolar cautery instruments					
471172	14	Maryland bipolar forceps	45	2.0	32.77
471400	14	Long bipolar grasper	70	2.2	32.91
471205	14	Fenestrated bipolar forceps	45	2.1	32.77
471171	14	Micro bipolar forceps	45	1.4	32.00
471344	14	Curved bipolar dissector	45	2.2	33.02
471405	12	Force bipolar	42	2.8	33.58
480422	1	Vessel sealer extend	40	2.05	32.10
EndoWrist needle drivers					
471006	15	Large needle driver	30	0.97	31.47
471309	15	Mega SutureCut needle driver	40	1.08	31.43
471296	15	Large SutureCut needle driver	38	1.08	31.48
470194	10	Mega needle driver	30	1.08	31.53
EndoWrist graspers					
471093	18	ProGrasp forceps	55	2.8	33.53
470207	10	Tenaculum forceps	75	3.0	32.77
470347	10	Tip-Up fenestrated grasper	60	3.2	32.77
471048	18	Long tip forceps	30	2.0	32.51
470318	10	Small grasping retractor (small graptor)	60	4.5	32.26
471049	18	Cadiere forceps	30	2.0	32.77
471190	18	Cobra grasper	60	2.0	32.51
EndoWrist scissors					
470001	10	Potts scissors	22	1.1	31.50
470007	10	Round tip scissors	30	1.1	31.50
Clip appliers					
470230	100	Large clip applier	55	2.4	33.27
470327	100	Medium-large clip applier	55	2.1	32.77
470401	100	Small clip applier	30	1.1	31.75

*Software specification. Actual open angle may vary due to wrist angle or anatomic restrictions.

8 mm EndoWrist instrument specifications

Jaw open angle from centerline



Part number	Uses	Product description	Jaw open angle (deg)*	Jaw length (cm)	Working length (cm)
Specialty instruments					
470181	10	Resano forceps	30	1.1	31.75
470249	10	Dual blade retractor	70	4.8	33.27
470033	15	Black diamond micro forceps	30	1.0	31.50
470036	10	DeBakey forceps	30	1.2	30.99
Suction Irrigation					
480299	1	Suction irrigator	N/A	1.2	32.48
Ultrasonic Energy					
480275	1	Harmonic ACE 8 mm curved shears	N/A	2.2	26.84

*Software specification. Actual open angle may vary due to wrist angle or anatomic restrictions.

5 mm Single-Site

Instruments and accessories

Single-Site 5 mm instruments



Maryland dissector

Part number 478050

10 uses



Crocodile grasper

Part number 478059

10 uses



Medium-large clip applier¹

Part number 478053

80 closures

Part number 478052²

75 closures



Maryland bipolar forceps

Part number 478080

Box of 6/single use



Suction irrigator

Part number 478054

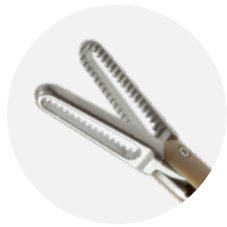
20 uses



Curved needle driver

Part number 478088

10 uses



Cadiere forceps

Part number 478055

10 uses



Permanent cautery hook

Part number 478090

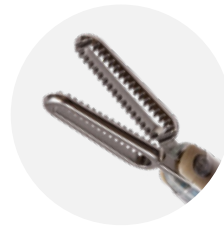
10 uses



Curved scissors

Part number 478057

7 uses



Fenestrated bipolar forceps

Part number 478093

Box of 6/Single use



Fundus grasper

Part number 478058

10 uses



Wristed needle driver

Part number 478115

10 uses

Part number 478114³

5 uses













¹ Weck Hem-o-lok medium-large polymer clip (Weck product code 544230) is the only compatible clip used with this instrument. To order, contact Teleflex Medical (www.teleflex.com) or your local distributor.

² Available in Austria, France, Guadeloupe, Martinique, Reunion and Switzerland only.

³ Validated for 18 minute sterilization parameters. Available in Austria, France, Germany, Guadeloupe, Martinique, Reunion and Switzerland only.



Single-Site reusable accessories

Single-Site cannulae and obturators

	Part number	Product description	Qty/box
	478263	8 mm camera cannula	1
	478008	8 mm blunt obturator	1
	478013	5 mm blunt obturator	1
	478060	5 mm accessory cannula	1
	478061	5 x 300 mm curved cannula, camera right	1
	478062	5 x 300 mm curved cannula, camera left	1
	428064	5 x 300 mm flexible blunt obturator	1
	478071	5 x 250 mm curved cannula, camera right	1
	478072	5 x 250 mm curved cannula, camera left	1
	428074	5 x 250 mm flexible blunt obturator	1
	428076	10 mm accessory cannula	1
	428084	10 mm blunt obturator	1

Single-Site disposable accessories

Single-Site seal and port

	Part number	Product description	Qty/box
	478161	5-10 mm Single-Site cannula seal (instruments + camera) (box of 10)	10
	478065	Single-Site port (for 8 mm endoscope) (box of 10)	10

Single-Site training instruments

Part number	Product description	Units/box	Uses
478050-T	5 mm maryland dissector	1	30
478052-T*	5 mm medium-large clip applier	1	100
478053-T	5 mm medium-large clip applier	1	100
478054-T	5 mm suction irrigator	1	50
478055-T	5 mm cadiere forceps	1	30
478057-T	5 mm curved scissors	1	15
478058-T	5 mm fundus grasper	1	20
478059-T	5 mm crocodile grasper	1	20
478088-T	5 mm curved needle driver	1	20
478090-T	5 mm permanent cautery hook	1	20
478114-T	5 mm wristed needle driver	1	15
478115-T	5 mm wristed needle driver	1	20

Single-Site instrument specifications

Part number	Uses	Product description	Jaw open angle (deg) ¹	Jaw length (cm)	Working length, 250 mm cannule (cm) ²	Working length, 300 mm cannula (cm) ²
Single-Site monopolar cautery instruments						
478090	10	Permanent cautery hook	N/A	N/A	14.9	19.9
Single-Site bipolar cautery instruments						
478080	1	Maryland bipolar forceps	45	1.8	15.5	20.5
478093	1	Fenestrated bipolar forceps	39	1.9	15.5	20.5
Single-Site needle drivers						
478088	10	Curved needle driver	35	1.0	14.6	19.6
478114	5	Wristed needle driver	27	0.9	16.1	21.1
478115	10	Wristed needle driver	27	0.9	16.1	21.1
Single-Site graspers						
478050	10	Maryland dissector	53	1.8	15.5	20.5
478055	10	Cadiere forceps	57	1.9	15.5	20.5
478058	10	Fundus grasper	57	1.9	15.5	20.5
478059	10	Crocodile grasper	57	1.9	15.5	20.5
Single-Site scissors						
478057	7	Curved scissors	42	1.3	15.3	20.3
Single-Site clip appliers						
478052*	75	Medium-large clip applier	36	1.5	15.0	20.0
478053	80	Medium-large clip applier	36	1.5	15.0	20.0
Single-Site specialty instruments						
478054	20	Suction irrigator	N/A	N/A	15.5	20.5

* Available in France, Austria and Switzerland only. ¹ Software specification. Actual open angle may vary due to wrist angle or anatomic restrictions.

² Indicates instrument length from the distal end of the cannula to the instrument tip

Common carton dimensions and weights

Product description	Part number	Outside dimensions	Average weight
Vessel sealer extend	480422	28.75" x 6" x 2.875" 73 cm x 15.24 cm x 7.3 cm	1.28 lbs 0.58 kg
Harmonic ACE curved shears	480275		
Seals	470361	10.375" x 3.75" x 4.3125" 26.35 cm x 9.53 cm x 10.95 cm	0.88 lbs 0.4 kg
	470380		0.93 lbs 0.42 kg
Tip cover	400180	9.4" x 3.4" x 3" 23.876 cm x 8.636 cm x 7.62 cm	0.4 lbs 0.18 kg
Cannula	470002	14" x 5.5" x 4" 35.56 cm x 13.97 cm x 10.16 cm	0.8 lbs 0.36 kg
	470004		
Obturator	470008	14" x 5.5" x 4" 35.56 cm x 13.97 cm x 10.16 cm	0.7 lbs 0.31 kg
	470009		
Bladeless obturators	470359	13" x 4.5" x 11.1875" 33.02 cm x 11.43 cm x 28.416 cm	2.006 lbs 0.91 kg
	470360		2.025 lbs 0.92 kg
Drapes	470015	21" x 19" x 10.5" 53.34 cm x 48.26 cm x 26.67 cm	21 lbs 9.5 kg
	470341	14" x 6.5" x 5" 35.56 cm x 16.51 cm x 12.7 cm	3.7 lbs 1.7 kg
Stapler 45 instruments	470298	31" x 6" x 2.875" 78.74 cm x 15.24 cm x 7.30 cm	2.28 lbs 1.03 kg
	470545		
Stapler 30 instruments	470430	31" x 5.75" x 2.75" 78.74 cm x 14.60 cm x 7.0 cm	2.40 lbs 1.08 kg
	470530		

Common carton dimensions and weights

Product description	Part number	Outside dimensions	Average weight
Stapler 45 and stapler 30 reloads	All	7.25" x 6.00" x 6.50" 18.42 cm x 15.24 cm x 16.51 cm	1.10 lbs 0.5 kg
SureForm 60 and SureForm 45 reloads	All	6.5" x 4.13" x 3.54" 16.5 cm x 10.5 cm x 9 cm	0.66 lbs 0.3 kg
Energy instrument cords	470383	9.625" x 6.3125" x 1.25" 24.45 cm x 16.03 cm x 3.175 cm	0.5 lbs 0.23 kg
	470384		0.57 lbs 0.26 kg
Hasson cones	470398	14" x 5.5" x 4" 35.56 cm x 13.97 cm x 10.16 cm	1.7 lbs 0.77 kg
	470399		1.8 lbs 0.8 kg
Endoscopes	470026	38.5" x 16" x 3.375" 97.79 cm x 40.64 cm x 8.57 cm	9.0 lbs 4.08 kg
	470027		
Instruments: needle drivers, scissors, forceps, graspers and clip appliers, etc.	Most	27" x 3.5" x 2" 68.58 cm x 5.08 cm x 8.9 cm	1.08 lbs 0.49 kg

Technical Support and Customer Service

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Contact us by phone

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The options during your call

Option 1: Technical Support Emergency technical support

Technical issues with Intuitive products before or during surgery.

24/7* available

* In local language**: Mon. to Fri. 7am to 5pm (CET), Afterhours support only in english.

** English, french, german, dutch and spanish.

Option 2: Technical Support Technical questions

Questions related to Intuitive products and technology.

Available Mon. to Fri. 7am to 5pm (CET).

Option 3: Customer Service Orders and returns

- Purchase order inquires
- Order delivery status
- Complaint
- Product return authorization
- Endoscope, camera head, & simulator exchanges

Available Mon. to Fri. 8am to 6pm (CET).

You can access these services also 24/7 on the Intuitive Customer Portal ([Link](#)). If you want a user account, please contact the Customer Service team.

Contact Customer Service by e-mail

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