



To:	BHS Contracted Service Providers
From:	Behavioral Health Services
Date:	June 28, 2023
Title:	Cerner Millennium Project Status Update

A new electronic health record system, Cerner Millennium (Cerner), is planned to replace the current Cerner Community Behavioral Health (CCBH) product in April 2024. The project is in the early stages of development with BHS System of Care (SOC) subject matter experts (SMEs) already supporting product design. Cerner states that the new system will meet the requirements of CalAIM reporting. See below for key updates and opportunities to lend your expertise during the design and build phase of the project.

PROJECT PHASES AND TIMELINE

Apr. – Dec. 2023	Design and Build **CURRENT PHASE** This 8-month, iterative process occurs in “sprints” that move through different focus areas followed by Cerner incorporating feedback from SMEs to customize the system.
Jan. – Feb. 2024	User Acceptance Testing (UAT) UAT will occur at the end of the design and build cycle. During this phase, users will test the new product to determine if it meets the SOC requirements and workflows.
Feb. – Mar. 2024	SOC Training Training will occur during this time period in advance of the “go-live” scheduled for April 2024. All Cerner users will receive training relevant to their roles.
Apr. 2024	GO-LIVE The new system is “turned on”!

ENGAGEMENT OPPORTUNITIES (APRIL-NOVEMBER)

*End-user, or SME, participation is critical during the design and build phase of the project. **Current CCBH users are encouraged to participate in one or more of the following:***

Cerner Design Workshops:

- *Purpose:* Make decisions or recommendations for system design and workflow.
- *Frequency:* In-person, 4-days, every 5 weeks, must commit to all workshops.

Demo Sessions:

- *Purpose:* Review and clarify workshop decisions, gather additional feedback to inform system build.
- *Frequency:* In-person, 2-hours, twice monthly.

To participate in the above, contact QIMatters.HHSA@sdcounty.ca.gov.

CERNER SYSTEM APPLICATIONS

Cerner will have three systems applications, all of which can be accessed via a single click:

- **Millennium RevCycle | Client Registration** – Patient level, client data, administrative tasks, scheduler
- **Millennium PowerChart | Clinical Documentation** – Assignment data, most clinical tasks, assessments, progress notes
- **CiCBH | Billing Medi-Cal** – Service entry without progress note, UMDAP calculation, insurance information

For More Information:

- Contact your Contracting Officer’s Representative (COR) or
- QIMatters.HHSA@sdcounty.ca.gov



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NEW TERMS

See below for common key words and phrases that will be updated upon Cerner launch:

- CCBH → Cerner Millennium
- Assignment → Encounter
- Unit → Location
- Subunit → Facility
- Opening a Client → Registering a Client

SOC COMMUNICATIONS PLANNING

BHS is creating a series of communications to keep the SOC informed throughout the build and implementation process. Current communications in development:

- **Monthly “Town Hall” Project Status Updates** | Virtual, 1-hour, monthly meetings for project updates and Q&A.
- **Regular SOC Meeting Updates** | Cerner project updates will be a standing agenda item at all regularly scheduled SOC meetings.
- **Optum Website** | A Cerner Millennium tab has been added to the Optum website under [MHP Provider Documents](#) for timely updates, information, and FAQs. Information will be available here as the project progresses.

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